

Privacy Policy

Last updated: 10.2.2026

1. Introduction

The Three Peas (“we”, “us”, or “our”) is committed to protecting your personal data and respecting your privacy. This Privacy Policy explains how we collect, use, store, and protect your personal information when you interact with us, in accordance with the General Data Protection Regulation (GDPR).

If you have any questions about this policy or how we handle your data, you can contact us using the details below.

2. Who We Are

Company name: The Three Peas

Registered address: 2 Browning Mews, GL51 3NN

Email address: info@thethreepeas.co.uk

For the purposes of GDPR, The Three Peas is the **data controller** responsible for your personal data.

3. Personal Data We Collect

We may collect and process the following types of personal data:

- Identity data (such as name, username, or title)
- Contact data (such as email address, phone number, postal address)
- Technical data (such as IP address, browser type, device information)
- Usage data (such as how you use our website or services)
- Marketing and communications preferences

- Any other information you voluntarily provide to us
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4. How We Collect Your Data

We collect personal data in the following ways:

- When you contact us directly (e.g. by email or contact forms)
 - When you use our website or services
 - Through cookies and similar tracking technologies
 - When you subscribe to newsletters or marketing communications
 - When you enter into a contract with us
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5. How We Use Your Personal Data

We use your personal data only when the law allows us to. Most commonly, we use it to:

- Provide and manage our services
 - Respond to enquiries or requests
 - Manage our relationship with you
 - Improve our website and services
 - Send marketing communications (where permitted)
 - Comply with legal or regulatory obligations
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6. Legal Bases for Processing

Under GDPR, we rely on one or more of the following legal bases to process your data:

- **Consent** – where you have given clear permission
 - **Contract** – where processing is necessary for a contract with you
 - **Legal obligation** – where required by law
 - **Legitimate interests** – where necessary for our business interests and not overridden by your rights
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7. Data Sharing

We do not sell your personal data. We may share your data with:

- Service providers who support our business (e.g. hosting, IT, analytics)
- Professional advisers (e.g. lawyers, accountants)
- Authorities or regulators where required by law

All third parties are required to respect the security of your data and process it lawfully.

8. International Transfers

If your data is transferred outside the UK or European Economic Area (EEA), we ensure appropriate safeguards are in place, such as adequacy decisions or standard contractual clauses.

9. Data Security

We have implemented appropriate technical and organisational measures to protect your personal data from loss, misuse, unauthorised access, alteration, or disclosure.

10. Data Retention

We retain personal data only for as long as necessary to fulfil the purposes for which it was collected, including legal, accounting, or reporting requirements.

11. Your Data Protection Rights

Under GDPR, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request erasure of your data
- Object to processing
- Request restriction of processing
- Request data portability
- Withdraw consent at any time
- Lodge a complaint with a data protection authority

To exercise your rights, please contact us using the details in section 2.

12. Cookies

Our website may use cookies and similar technologies. You can manage your cookie preferences through your browser settings or via our cookie banner [if applicable].

13. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page, and the “last updated” date will be revised.

14. Contact Us

If you have any questions about this Privacy Policy or how we handle your data, please contact:

The Three Peas

Email: info@thethreepeas.co.uk
